

## Booking trips with a bicycle from/to and in Germany

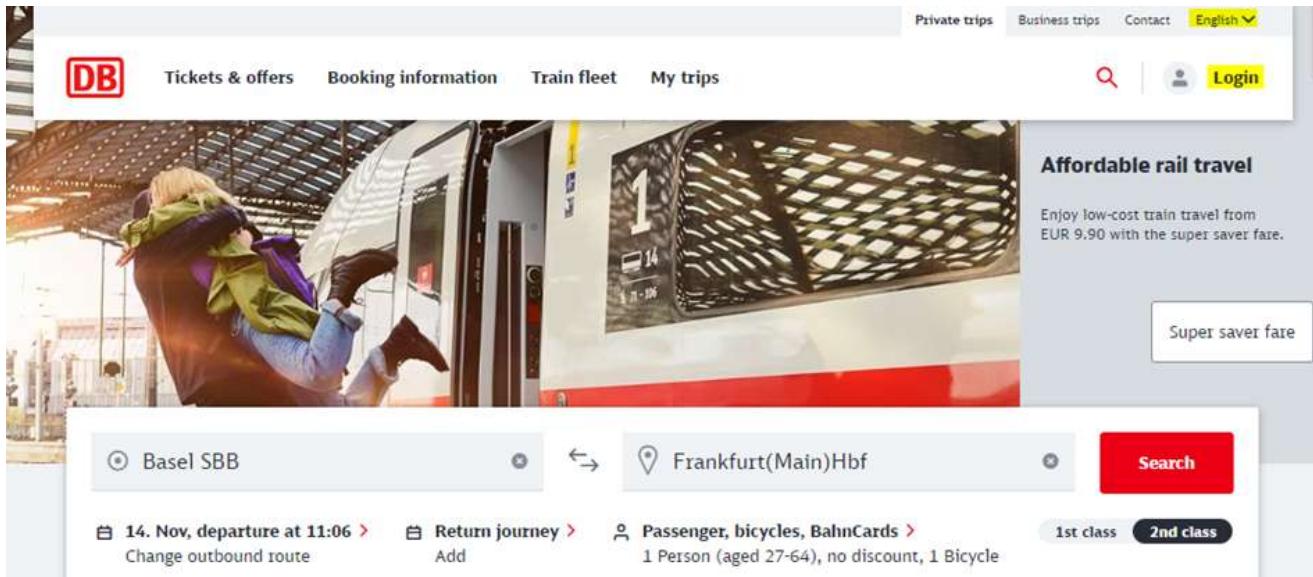
It is temporarily not possible to purchase an international journey with a bicycle to Germany using SBB sales channels. For this reason, trips with a bicycle need to be booked directly with our cooperation partners over the coming months

The booking process in the Deutsche Bahn channel is described below.

**Please note:** Bookings for bicycles and passengers must always be made together. This is the only way to ensure that a seat and bicycle space are still available and that the reservation will be made for the same coach. For this reason, the entire journey, including tickets for passengers, must be booked via the Deutsche Bahn online channel.

### Booking instructions:

1. Call up the page <https://int.bahn.de/en/offers>
2. Log in and select a language



The screenshot shows the Deutsche Bahn website's search interface. The top navigation bar includes links for 'Private trips', 'Business trips', 'Contact', and a language selector set to 'English'. Below the navigation is a search bar with a magnifying glass icon and a 'Login' button. A banner on the right side of the page promotes 'Affordable rail travel' with a 'Super saver fare' button. The main search form has 'Basel SBB' as the departure station and 'Frankfurt(Main)Hbf' as the arrival station. The search parameters are set for a departure on 14. Nov, at 11:06, and a return journey. The search results are displayed in 2nd class. A 'Search' button is prominently displayed in the bottom right corner of the search form.

3. Enter the connection and the passengers:

- Route
- Time and date of journey (enter return journey here too, if desired)
- Enter passengers and bicycles (click on 'Passenger, bicycles, BahnCards'. Select discount (e.g. Half Fare Travelcard), then click on 'Add travellers, bicycles, dogs' and select 'Bicycle' and any additional passengers)
- Select class
- Enter further travel specifications, if desired
- Search

4. Select the desired connections by clicking on 'Continue'

**Single journey Tue 14. Nov 2023**

**11:06 - 13:42** | 2h 46min | 2 Stop(s) | **€66.90**

**11:19 - 14:05** | 2h 46min | 2 Stop(s) | **€42.90**

**12:12 - 13:08** | 1h 56min | 1 Stop(s) | **€42.90**

5. Select the desired offer and click on 'Continue'

**Offers**

**Super Sparpreis Europa**

- Train-specific travel
- No cancellations
- No City-Ticket
- Bicycle transport is included in the offer

**Sparpreis Europa**

- Train-specific travel
- Cancellation subject to a fee before first day of validity
- City-Ticket for Frankfurt(Main) included
- Bicycle transport is included in the offer

**Flexpreis Europa**

- Unrestricted choice of trains
- Cancellation free of charge before first day of validity
- City-Ticket for Frankfurt(Main) included
- Bicycle transport is included in the offer

**Continue**

6. Select and/or deselect the desired options and click on 'Continue'  
→ It is strongly recommended that you reserve a seat so that, if possible, a seat will be available for you in the same coach as the bicycle space.

**Mandatory reservation**

**Bicycle space added** **€9.00**

A reservation is required for this offer

Tue 14. May 2024

**Fahrradreservierung** **1 bicycle €9.00**

ICE 74 to Berlin  
General terms

Basel SBB - Frankfurt (Main) Hbf

Your reservation cannot be cancelled

**Additional options**

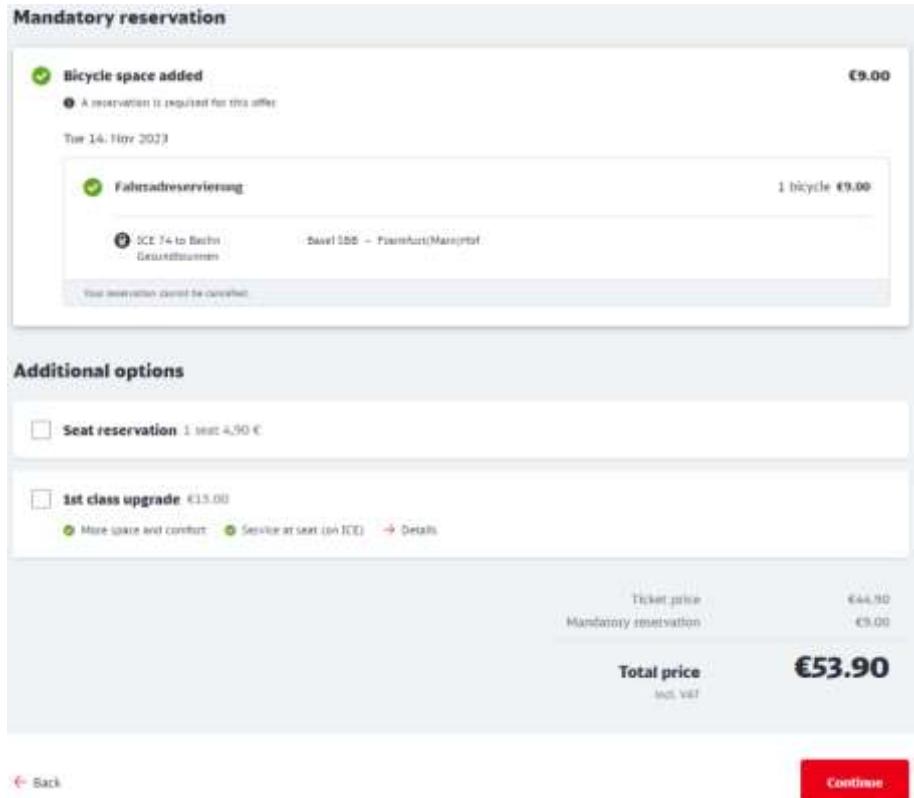
**Seat reservation** 1 seat 4,90 €

**1st class upgrade** €15.00

More space and comfort **Service at seat (on ICE)** [Details](#)

	Ticket price	
Mandatory reservation	€44.90	€9.00
<b>Total price</b>	<b>€53.90</b>	incl. VAT

[Back](#) [Continue](#)



7. Click on 'Continue' to finalise the booking.

## **Useful information**

### **When will I be able to book an international journey with my bicycle via SBB again?**

We are working on the technical implementation in our sales channels and we aim for bookings to be possible within Swiss public transport over the course of the next year.

### **I have already purchased tickets from SBB and would now like to book a bicycle service.**

You can either have your tickets refunded, provided the conditions allow a refund, and then make a new booking which covers everything, or you can book the bike space reservation separately via DB.

### **My bicycle and I have been put in different coaches or in a different train composition. Can I change my seat?**

Unfortunately, it is not possible to change seats. You will have to start the booking process again from the beginning. To do this, delete the completed booking from your basket and start the booking from the beginning again.

### **Do I also need to purchase a bicycle ticket for travel in Switzerland?**

No. You only pay the fee that is charged to you during the booking process.

### **I will be travelling in 1st class. Are there bicycle spaces in the 1st class coach?**

On most trains, the bicycle spaces are located in a 2nd class coach.

### **I would like to change my travel dates or cancel my trip. Where can I do this?**

If the conditions of your ticket allow it, you can have your journey exchanged or refunded directly with our cooperation partner.

A rebooking or refund in Switzerland is not possible.

### **My train was delayed and I am entitled to compensation for the delay. Who do I need to contact?**

Complete the following online form.

<https://int.bahn.de/en/booking-information/passenger-rights#digi>

Your claim cannot be processed by SBB.