

Booking journeys with a bicycle to/from and in Italy

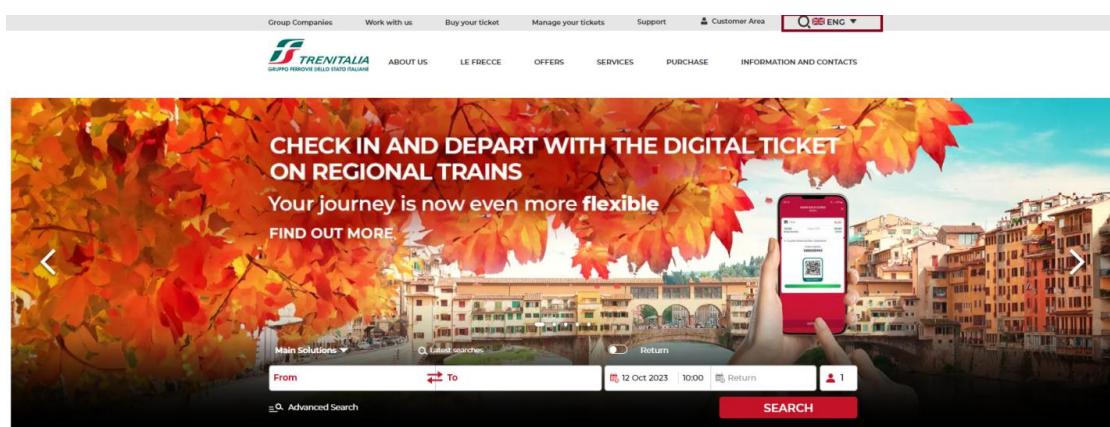
For travel from 10 December 2023, the option of purchasing international journeys with a bike to Italy via SBB's sales channels will not be available for a temporary period. However, bikes can still be transported. Journeys with a bike can be booked directly via our cooperation partner Trenitalia over the coming months.

The booking process on Trenitalia's online webshop is explained below.

Please note: Bike reservations cannot be made separately. They must always be made with the purchase of the ticket. This means the entire journey, including passenger tickets, must be booked via Trenitalia's online channel.

Booking instructions:

1. Log in to Trenitalia's webshop: <https://www.trenitalia.com/en.html>
2. Select English



3. The passenger bookings are made first.

- **Please note:** Place names are entered without umlauts ('Zürich HB' is entered as 'Zuerich HB') and place names in Italy are only available in Italian ('Genoa' is entered as 'Genova').
- Enter number of passengers.



4. Select the desired connection and offer and activate 'Choose seats'. This service is free on EuroCity trains. Click on 'Continue'.

EC 39 / 679
13:39 Geneve ----- 19:44 Genova Piazza Principe
6h 5min 1 change

starting from **127,80€**

Family area available in coach 7 on EuroCity 39
 Family area available in coach 3 on InterCity 679

		Famiglia	
ADULT/STANDARD	176,00€	176,00€	290,00€
SMART2	124,00€	124,00€	204,00€
SMART	106,00€ Few remaining	106,00€ Few remaining	160,00€

SMART

Offer with several price levels. Subject to limited availability and pre-purchase restrictions. No change and no refund permitted.

[SEE OTHER OFFERS](#)

Intercity 679
Milano Centrale (18:05) - Genova Piazza Principe (19:44)

SELECT SERVICE AND OFFER

Change view

	① 2 ^o CLASSE	① 1 ^o CLASSE
BASE	43,00€	58,00€
ECONOMY	37,80€	45,80€
SUPER ECONOMY	21,80€	38,80€
YOUNG	21,60€	29,00€
SENIOR	25,80€	34,80€
ME&YOU	25,80€	34,80€

SUPER ECONOMY

Reservation change and refund not allowed. Limited seats

Change Refund

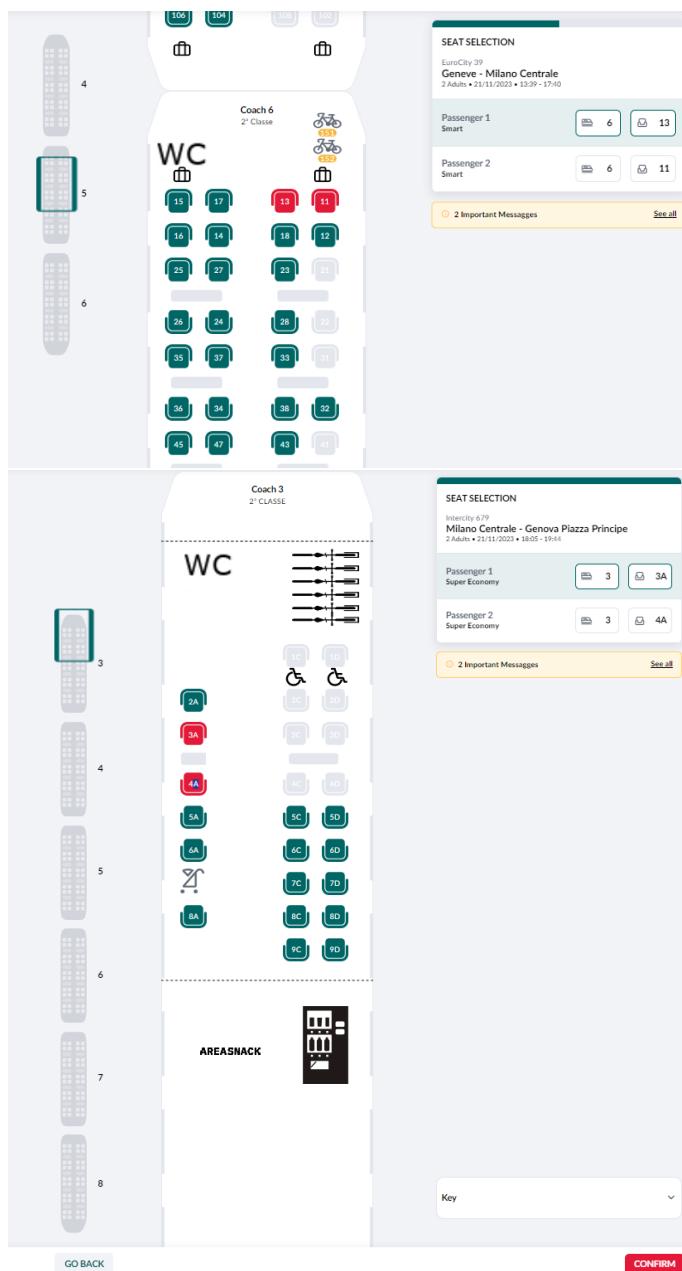
[SEE OTHER OFFERS](#)

[BACK TO SEARCH](#)

CHOOSE SEATS

CONTINUE

5. Look for coaches with bike spaces on the seating display screen. Bike symbols are used to show them on EuroCity trains. Bike spaces are usually found in coach 3 on InterCity trains in Italy. If you wish to travel in 1st class, you can make a bike reservation, but your bike will be put in a different coach as the bike symbols are generally only found in 2nd class coaches.
6. Book your seat in a coach with bike spaces or in a coach near to the bike spaces and confirm your selection.



7. Enter your contact and customer details and select the additional option 'Travel with your bike'. Click on 'Add'.

SEARCH
JOURNEY SELECTION
SEAT SELECTION
PERSONAL DETAILS AND PAYMENT

Login or proceed without authentication
By logging in, you can view and manage your trips directly from your private area

LOGIN

Buyer's contact details

*Mandatory data The buyer corresponds to passenger 1

Passengers

⚠ Tickets are non-transferable. Please also provide your email and/or phone number in case we need to contact you

*Mandatory data COPY BUYER DATA + ENTER DISCOUNT COUPON

*Mandatory data EMPTY ALL FIELDS + ENTER DISCOUNT COUPON

Need anything else for your trip?



Travelling with your dog ○

Purchase a ticket to travel with your dog

DO YOU WANT TO REQUEST A REFUND FOR YOUR TICKET?

PURCHASE NOW ○

TICKET REFUND OPTION ○ 2,00€



Travel with your bike ○

Purchase the service to travel with your bike

GO BACK
Time left
09:45
+ ADD ANOTHER JOURNEY
CONFIRM

8. Select 'Bicicletta- SUPPLEMENTO BICI' from the dropdown menu for every passenger with a bike and confirm the **terms of use**. Press the '**Confirm**' button.



Travel with your bike (1)

Purchase the service to travel with your bike

CLOSE X

Eurocity - 39 - 21 November 2023
Geneve (13:39) - Milano Centrale (17:40)

P1 Passenger 1 Adult Bicicletta - SUPPLEMENTO BICI 12,00€

>Your bicycle space will be automatically assigned. You will be able to see the coach number and allotted bicycle space on your shopping cart overview page before payment.

P2 Passenger 2 Adult Bicicletta - SUPPLEMENTO BICI 12,00€

Your bicycle space will be automatically assigned. You will be able to see the coach number and allotted bicycle space on your shopping cart overview page before payment.

Intercity - 679 - 21 November 2023
Milano Centrale (18:05) - Genova Piazza Principe (19:44)

P1 Passenger 1 Adult Bicicletta - SUPPLEMENTO BICI 3,50€

Your bicycle space is located in coach 3. On trains from/to Sicily it is also available in coach 6.

P2 Passenger 2 Adult Bicicletta - SUPPLEMENTO BICI 3,50€

Your bicycle space is located in coach 3. On trains from/to Sicily it is also available in coach 6.

I have read the terms of use

DELETE Total service amount 31,00€ **CONFIRM**

9. Open the cart and check the bike spaces and seats booked are correct.

CART Time left 07:37 X

JOURNEY 158,80€ (1) Geneve (13:39) - Genova Piazza Principe (19:44) 158,80€
Geneve - Genova Piazza Principe Journey 21.11.2023 (13:39)

+ ADD ANOTHER JOURNEY

EUROCITY - 39
2 Adults 2^o Classe - Smart
Passenger 1:
Passenger 2:

INTERCITY - 679
2 Adults 2^o Classe - Super Economy
Passenger 1:
Passenger 2:

OTHER SERVICES

Travel with your bike	EuroCity-39		12,00€
Travel with your bike	EuroCity-39		12,00€
Travel with your bike	Intercity-679		3,50€
Travel with your bike	Intercity-679		3,50€

TOTAL CART **158,80€** (VAT included) **GO TO PAYMENT**

10. Complete the purchase by making payment. All common credit cards are accepted. Your tickets will be sent to you in PDF format to the e-mail address entered.

Useful information

From when can I book my international journey with a bike at SBB?

We are working on the technical set-up of our sales channels and aim to enable bookings via SBB during the course of 2024.

For which trains can I book a journey with my bike in Trenitalia's online webshop?

Bike reservations are available on the following trains:

- EuroCity international trains
- InterCity trains in Italy
- Regional trains in Italy

Bike reservations cannot be made on high-speed trains. Bikes can only be transported if they can be packed and stored in the passenger compartment. Please note that the maximum size is 80 x 110 x 45cm for free carriage on high-speed trains.

If you request a connection involving a high-speed train, no additional bike reservation option is provided.

Can I make a bike reservation on a EuroCity train for Swiss sections of the journey?

This option will be available from December 2023. Reservations can be made via the SBB Mobile app, the SBB webshop and at staffed points of sale in Switzerland.

I've already purchased tickets from SBB but now want to book a bike service.

You can request a refund of tickets if permitted under the conditions. If no refund can be provided, you can travel with your bike provided it's packed in a bag and can be stored in the passenger compartment. The maximum size of 80 x 110 x 45cm applies for the free carriage of bikes on EuroCity trains.

My bike and I have been put in different coaches or in different train compositions. Can I change my seat?

Unfortunately, you are unable to change your seat. You must go through the booking process again from the start. Delete the booking made from the cart and start the booking process from the beginning.

Do I also have to buy an additional bike ticket for the journey with the bike on the EuroCity in Switzerland?

No. You only pay the amount charged during the booking on trenitalia.com.

I travel 1st class. Are there bike spaces in 1st class?

The bike spaces are located in a 2nd class coach on most trains. It's advisable to book a seat in 1st class closest to the coach where your bike is.

I have a Half Fare Travelcard or GA Travelcard. How can I find the right offer on trenitalia.com?

Click on 'See other offers' and select 'HTX Switzerland' for the Half Fare Travelcard and 'GA Switzerland' for the GA Travelcard. Enter the alphanumeric SwissPass ID as the subscription number.

Alternatively, you can also enter the first 6 digits of your SwissPass customer number without the hyphen.



EC 39
13:39 Geneve ----- 4h 1min ----- 17:40 Milano Centrale

Details ⓘ starting from **53,00€** ^

Family area available in coach 7 on Eurocity 39

SELECT SERVICE AND OFFER

Change view grid list

	2 ^o Classe	2 ^o Classe Famiglia	1 ^o Classe
ADULT/STANDARD ⓘ	88,00€	88,00€	145,00€
SMART2 ⓘ	62,00€	62,00€	102,00€
SMART ⓘ	53,00€ Few remaining	53,00€ Few remaining	95,00€ Few remaining

SMART ⓘ

Offer with several price levels. Subject to limited availability and pre-purchase restrictions. No change and no refund permitted.

SEE OTHER OFFERS

Other offers

EuroCity 39
Geneve (13:39) - Milano Centrale (17:40) **64,00€**

P1 Passenger 1 Adult

Service 2^o Classe

Offer HTX SWITZERLAND

HTX SWITZERLAND ⓘ
Holders of Half Fare CH / Half Fare Card / Swiss Half Fare Card
Ticket change: no. Refund: yes, before departure with 20% ded
2^o Classe

ACCESS DATA FOR DISCOUNTS AND OFFERS

Subscription number*

*Mandatory data

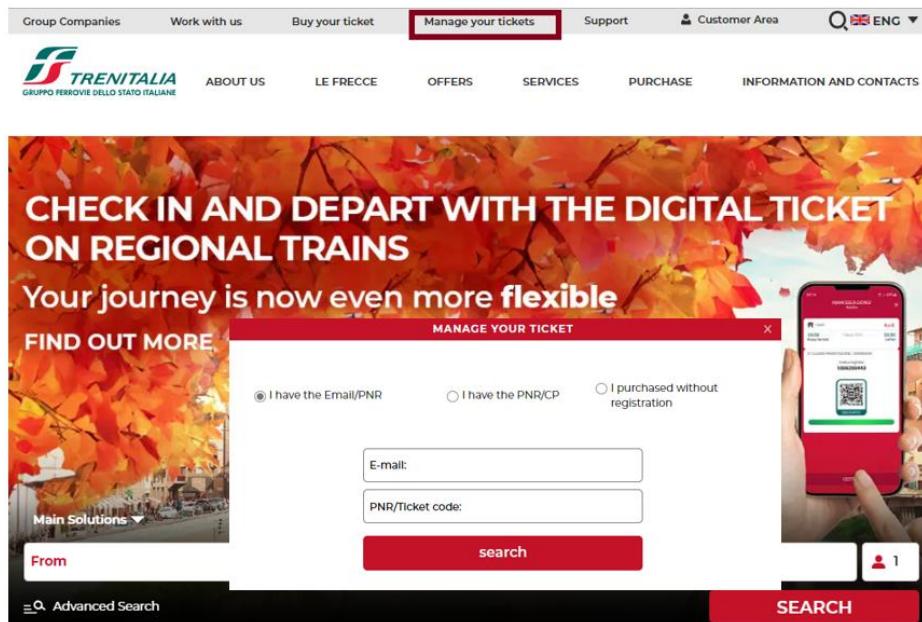
Bimbi Gratis Eurocity
Disability Card Titolare
Disability Card Accompagnatore
ADULT/STANDARD
CHILD
PROMO 2X1
Promo Svizzera
Smart
Smart2

HTX SWITZERLAND
GASWITZERLAND

I need to change my travel dates or cancel my journey. Where can I do that?

You can change or cancel your booking directly on trenitalia.com provided this is permitted under the conditions of your ticket. Click on 'Manage your tickets' and complete your rebooking/cancellation.

No rebooking or refund is available in Switzerland.



My train was late and I'm entitled to compensation for the delay. Who do I contact?

Complete the following web form and send it to Trenitalia. The service is available in Italian and English.

Web form: <https://reclami-e-suggerimenti.trenitalia.com/rimborsi/en/Anagrafica.aspx> or via



SBB cannot process your application.

Where can I find more information about travelling with bicycles in Italy?

Information is available on trenitalia.com in Italian and English via the following link:

https://www.trenitalia.com/en/services/travelling_with_yourbike.html or QR code

