

## Booking trips with a bicycle from/to and in Austria, and for the Nightjet

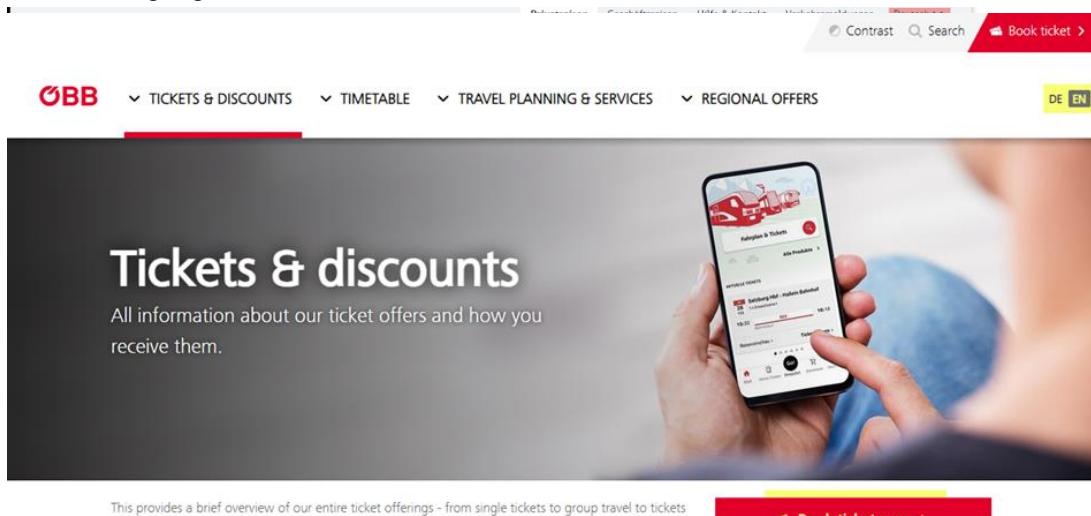
For journeys from 10 December 2023, it is temporarily not possible to purchase an international journey with a bicycle to Austria or on the Nightjet using SBB sales channels. For this reason, trips with a bicycle need to be booked directly with our cooperation partners over the coming months

The booking process in the Austrian Federal Railways ÖBB channel is described below.

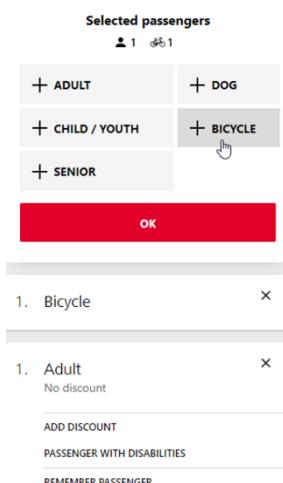
**Please note:** Bookings for bicycles and passengers must always be made together. This is the only way to ensure that a seat and bicycle space are still available and that the reservation will be made for the same coach. For this reason, the entire journey, including tickets for passengers, must be booked via the ÖBB online channel.

### Booking instructions:

1. Call up the page <https://www.oebb.at/en/tickets-kundenkarten>
2. Select a language and click on 'Book ticket now'



3. Enter the connection and the passengers:
  - Route
  - Time and date of journey
  - Enter passengers and bicycles by clicking on the right buttons: Adult, Senior or Child/Youth and then Bicycle.



- Go back by clicking 'OK'
- Find services, select 'One-way tickets and day tickets'

4. Select your desired connection.

Zürich HB > Wien

Best fare      Direction      Filters 22.11.2023 12:00

**⚠ DB-Construction work - Rail replacement services/rerouting - Due to construction work carried out by Deutsche Bahn (DB) no long distance trains can opera...**

Dep	Arr	Fares from
EARLIER		
12:40 7 h 52 min to Wien Hbf	20:32	€ 109,20 Sections on Sparschiene ticket
13:33 7 h 59 min, 1 x change: München Hbf Gl.27-36 to Wien Hbf	21:32	€ 204,10
13:33 9 h 32 min, 2 x change: München Hbf Gl.27-36, Passau Hbf to Wien Hbf Ticket only valid from Zürich HB to Passau Hbf	23:05	€ 152,30 Ticket for section only

**Selected services**

**Zürich HB > Wien**  
Wed. 22. Nov 2023

**Selected passengers**  
1 x adult,  
1 x bicycle,  
without discounts

## 5. Select your desired offer and options

→ Day train: it is strongly recommended that you reserve a seat (right at the bottom of the page) so that, if possible, a seat will be available for you in the same coach as the bicycle space

Our fare categories and products

**Selected services**

Zürich HB > Wien Hbf  
Wed, 22. Nov 2023  
12:40 **RJX** 20:32

Journey preview · change

**Selected passengers**  
1 x adult,  
1 x bicycle,  
without discounts **change**

Sparschiene + Standard-Ticket F... € 106,20  
Bicycle Space € 3,00

**Continue with € 109,20**

Our fare categories and products	
<b>DB-Construction work - Rail replacement services/reouting</b> - Due to construction work carried out by Deutsche Bahn (DB) no long distance trains can opera...	
<input checked="" type="checkbox"/> <b>Sparschiene + Standard-Ticket Fahrrad</b> - For some services, the departure date and time can be freely selected - Some means of transport can be freely selected. The following means of transport cannot be changed: RJX 167 - Cancellation possible subject to specific terms before first day of validity.	€ 106,20 Best Price <a href="#">Service and price details</a>
<input type="checkbox"/> <b>Sparschiene Komfort + Standard-Ticket Fahrrad</b> - For some services, the departure date and time can be freely selected - Some means of transport can be freely selected. The following means of transport cannot be changed: RJX 167 - Cancellation possible subject to specific terms before first day of validity.	€ 111,20
<input type="checkbox"/> <b>Standard-Ticket + Standard-Ticket Fahrrad</b> - Departure time can be selected freely within the validity period - Free choice of the means of transport. - Cancellation possible before first day of validity.	€ 128,50 Highest Flexibility

Extras

<input checked="" type="checkbox"/> <b>Bicycle Space</b> We will reserve a space for your bicycle (length x width x height: 185 x 60 x 110 cm max., 28 inch wheels max.) in the RJX 167.	€ 3,00
<input type="checkbox"/> <b>1st Class</b> Simply more room! (+ € 50,00)	
<input type="checkbox"/> <b>Business Class Upgrade</b> Even more comfort! Includes a seat reservation (+ € 65,00)	
<input type="checkbox"/> <b>Reservation</b> Your seat will be reserved for you. Guaranteed! (+ € 3,00)	

→ Night train: here, your seat or bed reservation is automatically included.

**Selected services**

Zürich HB > Wien Hbf  
Wed, 22. Nov 2023  
20:40 **NJ** 07:58  
23. Km

Journey preview · change

**Selected passengers**  
1 x adult,  
1 x bicycle,  
without discounts **change**

Sparschiene incl. Reservation + Bi... € 52,50  
Bicycle Space € 0,00  
Seat Reservation

**Continue with € 52,50**

**Night Ride on the ÖBB Nightjet**

Zürich HB > Wien Hbf



**Seat Reservation Selected**

**Couchette not available**

**Sleeper Cabin + € 87,50**

€ 0,00

**Seat**  
 - Seat for 6 passengers  
 - Together with other passengers (possibly separated from travel companion)

**Seat 2nd class**

Preferred seat  
no preference

**Private compartment in a 2nd class seated coach**  
 - Private compartment for up to 8 Passengers in a seated coach  
 - No other passengers in the compartment

**Private compartment in a 2nd class seated coach (Not available in the selected fare category)**

Extras

<input checked="" type="checkbox"/> <b>Bicycle Space</b> We will reserve a space for your bicycle (length x width x height: 185 x 60 x 110 cm max., 28 inch wheels max.) in the NJ 467.	€ 0,00
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6. Click on 'Continue with € XX,XX'.
7. Enter the passenger details and click on 'Continue'.
8. Enter your e-mail address and payment methods and finalise your booking.

## Useful information

### **When will I be able to book an international journey with my bicycle via SBB again?**

We are working on the technical implementation in our sales channels and we aim for bookings to be possible within Swiss public transport over the course of 2024.

### **I have already purchased tickets from SBB and would now like to book a bicycle service.**

You can either have your tickets refunded, provided the conditions allow a refund, and then make a new booking which covers everything, or you can book the bike space reservation separately via ÖBB.

### **My bicycle and I have been put in different coaches or in a different train composition. Can I change my seat?**

Unfortunately, it is not possible to change seats. You will have to start the booking process again from the beginning. To do this, delete the completed booking from your basket and start the booking from the beginning again.

### **Do I also need to purchase a bicycle ticket for travel in Switzerland?**

No. You only pay the fee that is charged to you during the booking process.

### **I will be travelling in 1st class. Are there bicycle spaces in the 1st class coach?**

On most trains, the bicycle spaces are located in a 2nd class coach.

### **I would like to change my travel dates or cancel my trip. Where can I do this?**

If the conditions of your ticket allow it, you can have your journey exchanged or refunded directly with our cooperation partner.

A rebooking or refund in Switzerland is not possible.

### **My train was delayed and I am entitled to compensation for the delay. Who do I need to contact?**

Complete the following online form.

<https://www.oebb.at/en/reiseplanung-services/kundenservice/refundierung-chatbot>

Your claim cannot be processed by SBB.

