



Gotthard Panorama Express



Information for passengers on this route who have reduced mobility.



The Gotthard Panorama Express with the 1st class Panorama coach (built 1991) is unfortunately not wheelchair accessible. This means that this special coach has neither a wheelchair section nor a wheelchair-accessible toilet. Therefore passengers with reduced mobility can only travel on the Gotthard Panorama Express in a very limited way. It is absolutely prohibited to take scooters and electric wheelchairs on the Panorama train.

On the Gotthard Panorama Express we offer the following options for wheelchair users:

You can leave your wheelchair behind for a short time (e.g. at the entrance/exit zone at the station).

- Book your journey on the Gotthard Panorama Express (seat reservation and tickets) at the counter or online. You may only board and alight at Flüelen, Bellinzona and Lugano stopping points.
- You will travel on the Panorama train in the seat you have reserved.
- You can also notify us of your journey via SBB Handicap (0800 007 102, from abroad: +41 (0)51 225 78 44, mobil@sbb.ch). This way, the train team can be informed and help you when boarding and alighting.

Tip: Please note that there is no wheelchair-accessible toilet available on the Panorama train. There is a wheelchair-accessible toilet available on the boat and also at the following stations: Flüelen (platform 1), Bellinzona and Lugano.

You cannot leave your wheelchair, your wheelchair is less than 620 mm wide.

- A separate reservation is necessary. Please notify us of your journey without exception via SBB Handicap (0800 007 102, from abroad: +41 (0)51 225 78 44, mobil@sbb.ch). For wheelchairs with a maximum width of 620 mm, we will book an entire section in the middle of the Panorama coach. In addition, the train team will be informed and will help you when boarding and alighting.
- You may only board and alight at Flüelen, Bellinzona and Lugano stopping points.
- The usual SBB travel conditions apply.

Tip: Please note that there is no wheelchair-accessible toilet available in the Panorama train. There is a wheelchair-accessible toilet available on the boat and also at the following stations: Flüelen (on platform 1), Bellinzona and Lugano.

You cannot leave your wheelchair, your wheelchair is wider than 620 mm.

- Unfortunately guests in wheelchairs that are wider than 620 mm cannot travel in the Panorama train.



Boat trip.

- Passengers in wheelchairs can board and alight the boat without any problems and do not have to make reservations in advance.
- There is a wheelchair-accessible toilet available in the boats provided for the Gotthard Panorama Express.

Contact.

If you have any questions, please contact SBB Handicap.

Tel. 0800 007 102 (calls from Switzerland are free)

Tel. from abroad +41 (0)51 225 78 44

E-mail: mobil@sbb.ch

All information provided without guarantee and subject to change
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