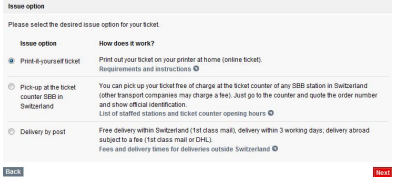
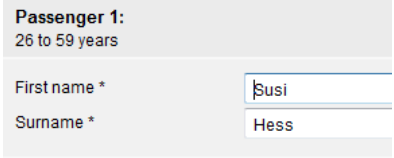


Tickets in Europe

Ticket Shop	<p>Switch to the product overview by clicking on »Ticket Shop Business / Offers overview</p> <p>Click on »Trips in Europe / Price information and tickets »Tickets</p>	
Route & date	<p>Enter the starting point and destination and select the date and time of departure.</p>	
Connections	<p>Accept the selected outward journey »Select outward journey 1</p> <p>Repeat these steps for the return journey.</p>	
Persons	<p>Select the class and reduced fare details (e.g. Switzerland Half-Fare travelcard).</p> <p>If there are several passengers, select »Add passenger</p>	
Products	<p>Select the product of your choice. »Conditions and validity provides further information about the product.</p> <p>The product offers are dependent on the time of booking and travel, so there may not always be multiple offers available.</p> <p>Tip: To see more details in a price request, select »Print out the offer</p>	
Reservations	<p>Enter your reservation requests and choose between:</p> <ul style="list-style-type: none"> • reserve all trains where reservation is possible (recommended) • reserve only trains where reservation is obligatory 	
Prepare to complete the purchase	<p>Full overview of your journey including the «Conditions and validity» of the tickets.</p>	

Ticket issue	Select the way you want the ticket to be issued: <ul style="list-style-type: none"> • Print out ticket yourself • Collect at an SBB counter in Switzerland • Send by post 	
Personal details (only for tickets you will print out yourself)	Complete the required fields and finish off the purchase.	
Refunds	A special refunding process applies to tickets bought via SBB Businessstravel . For more details please see here . An administration fee applies to each refund. Online tickets are not refunded at ticket counters.	
Help/support	You will find answers to the most frequently asked questions here . If you have any questions about our products and prices please contact the Businessstravel Service Centre : Tel. 0848 111 456 E-mail business@sbb.ch	